



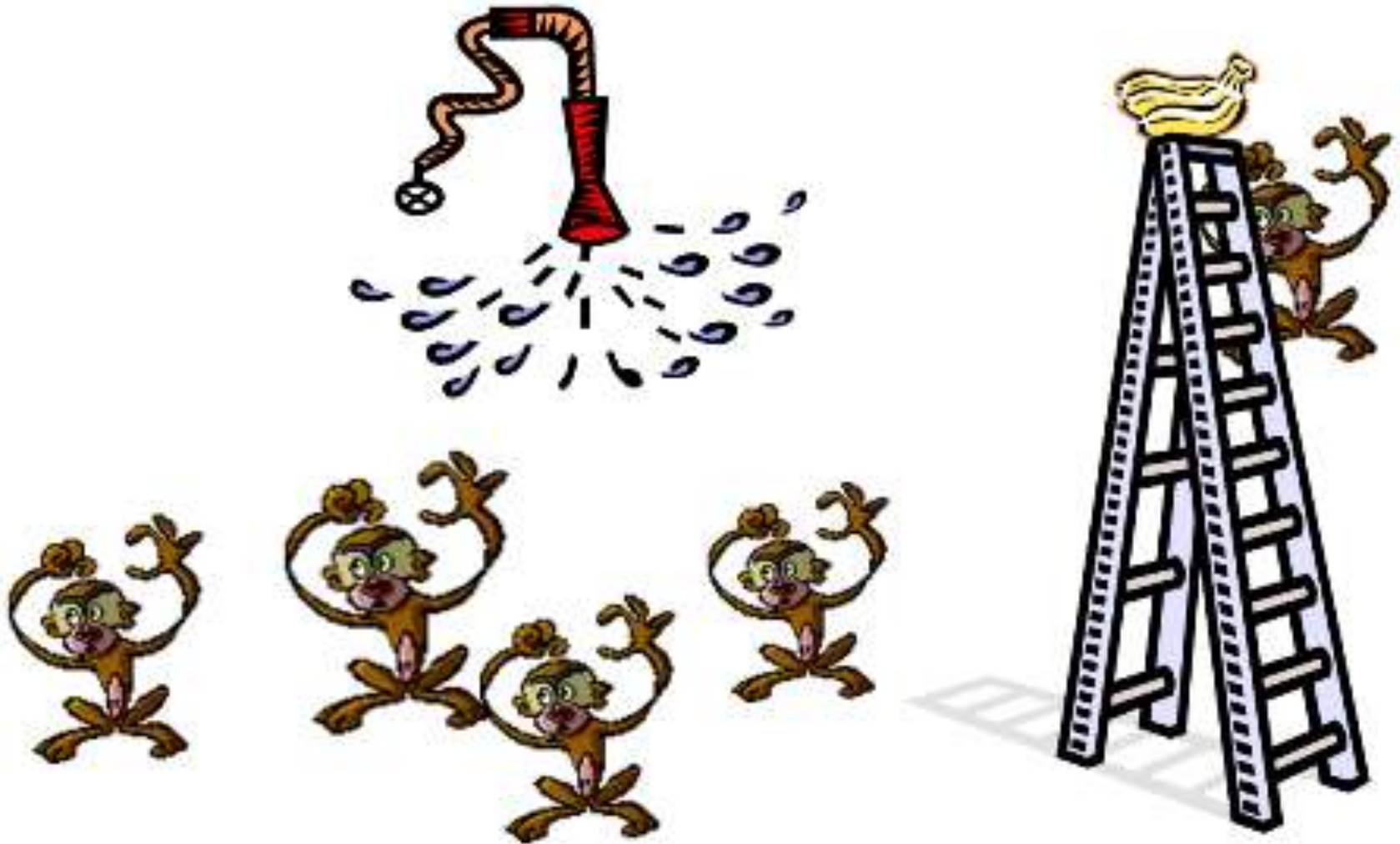
# **Responsibility for the Harm and Risk of Security Flaws (Why Things are the Way They are)**

**Presented at OWASP AppSec Research 2010**  
**by Cassio Goldschmidt**  
Sr. Manager, Product Security

# What is Software?

**Does it Matter?!?!**

# The Importance of Reviewing Our Beliefs



# A Product



# A Service



# Speech



# A Common Good





# Common Goods can be “bad”

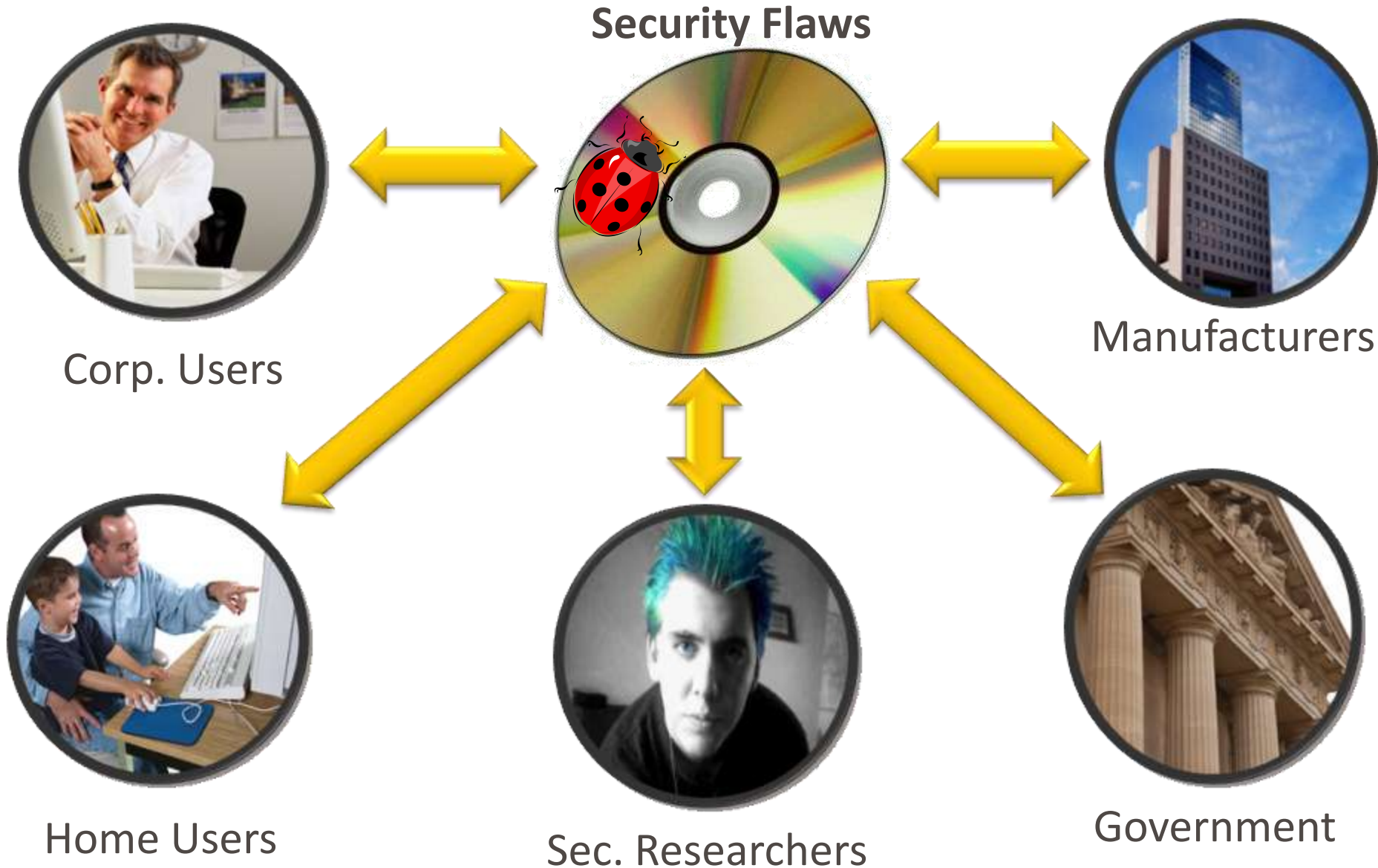


**...and we all contribute to it.**



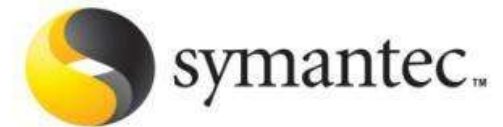


**...and we all contribute to it.**  
**Today's Agenda**

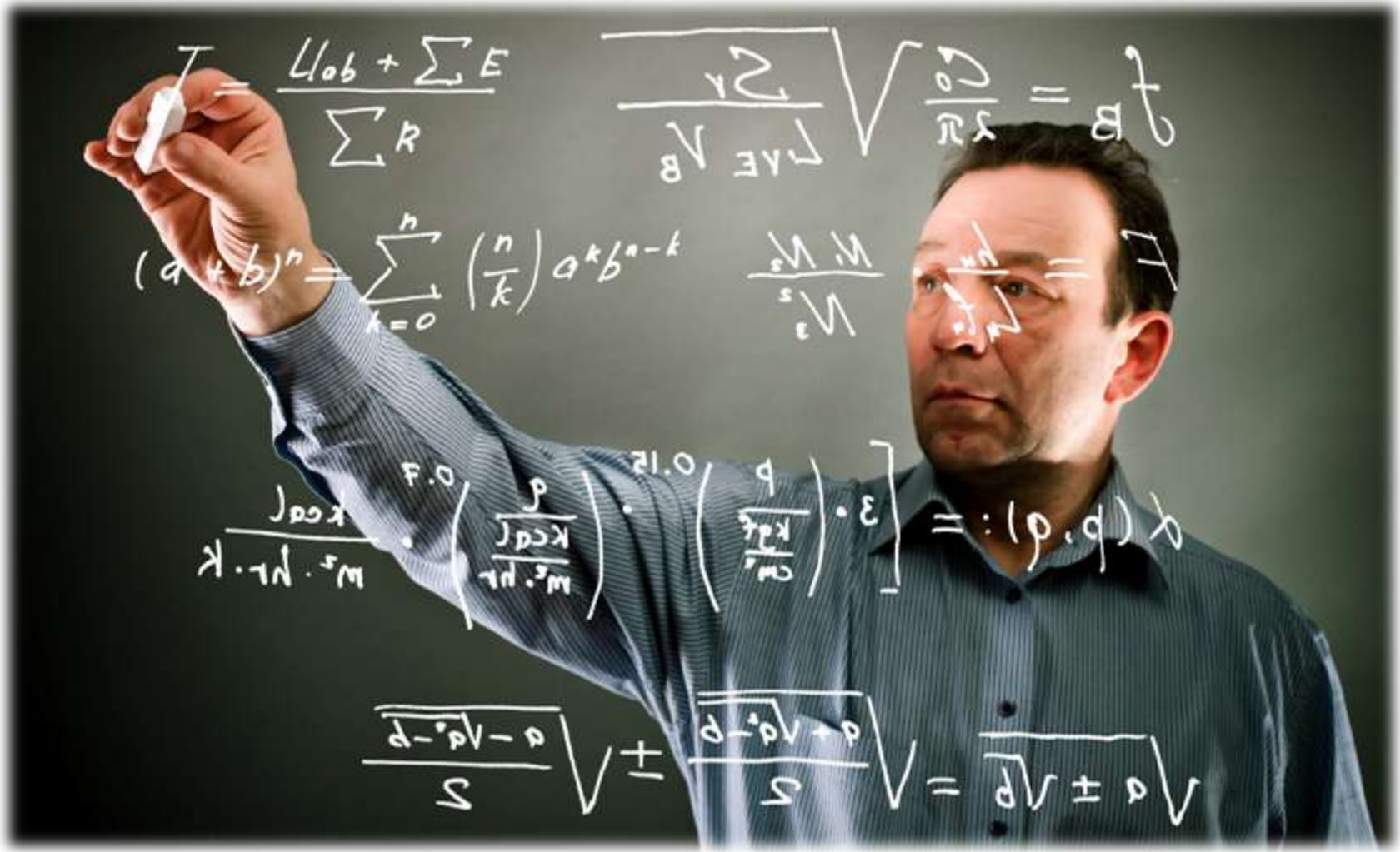


# Manufacturers

# Industry Best Practices – SAFECode.org



# No Effective Way to Prove Software Correctness



# The Weak Link





# Investing in Security





# **Adopters (Home Users, Corporate Users)**

# Users Want Features

**US\$28,724**



- Reliable

**US\$28,724**



- Convertible
- Alloy Wheels
- Rear Spoiler
- And Red!

# Security Is Not “Visible”

Will home users be able to tell which one is more secure?



# Network Effect Affects Decisions

## Creation of an Ecosystem Affects Security



# Ignoring updates put all of us at risk

- How often home users ignore this pop up?

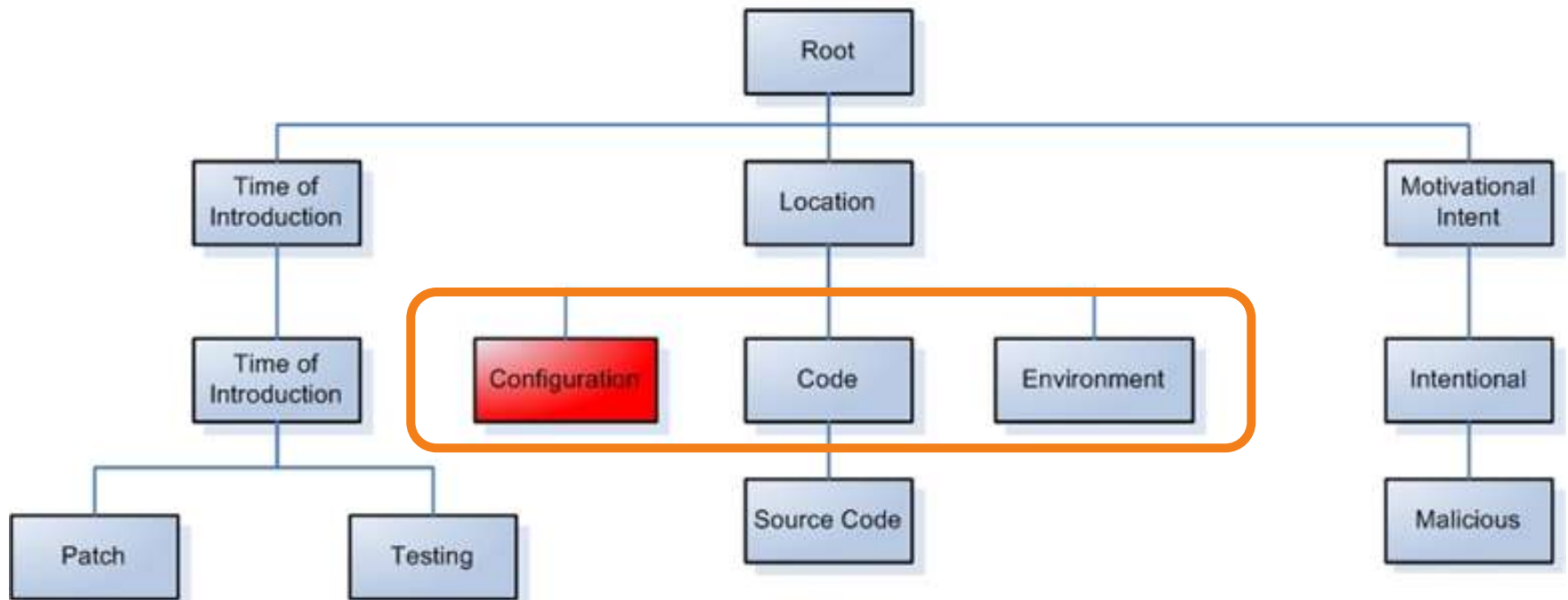


# Choosing to Adopt Software in Corporate Environments



# Weaknesses Can Come From Different Sources

## Partial Representation of the CWE Tree





# Quarterly Freezes

## December 2010

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	7
8	9 	10 	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25 	26 	27	28
29 	30 	31 				



# Security Researchers

# Security Researchers

- **Motivation:** Fame, money, curiosity, ideal
- **Consequences:** full disclosure vs. responsible disclosure

Full Disclosure	Responsible Disclosure
Fame	Fame (and work)
Virus as a byproduct	Slower to provide a fix
Poor fixes (zero days), can use Firewalls for immediate protection	Better fixes

- **Incentives:** Vulnerability market
  - iDefense pay for *finding* vulnerabilities
  - Will it pay for *creating* vulnerabilities?
  - Will it *leak* information to increase the value of their subscription?

# Government

# Government

- Hard to create effective laws
  - Banning Hacking tools
  - Cutting Internet access of users spreading virus
- Certifications (code reviews)
- Using Government buying power to promote security
  - Federal Desktop Core Configuration (FDCC)
- Providing incentives
  - Treating vulnerabilities like pollution
  - Will it kill the small players?
- Cases that went wrong: USC vs. Eric McCarty
- Industry moves too fast, will laws be able to keep up with it?

# Conclusions

# Summary

- Economics play a larger role than technical solutions
- Industry is moving in the right direction
  - Small players will follow industry leaders
- Government does not necessarily understand the problem
  - Creation on laws can cause more damage than good
- The creation of a vulnerability market can have unintended consequences
- Users need to step up with their education



# Thank you!

Cassio Goldschmidt

This presentation is based on chapter 6 of “**Information Assurance & Security Ethics**” by Cassio Goldschmidt, Melissa Dark and Hina Chaudhry

ISBN: 978-1-61692-245-0 (hardcover)

ISBN: 978-1-61692-246-7 (ebook)

Copyright © 2010 Symantec Corporation. All rights reserved. Symantec and the Symantec Logo are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

This document is provided for informational purposes only and is not intended as advertising. All warranties relating to the information in this document, either express or implied, are disclaimed to the maximum extent allowed by law. The information in this document is subject to change without notice.